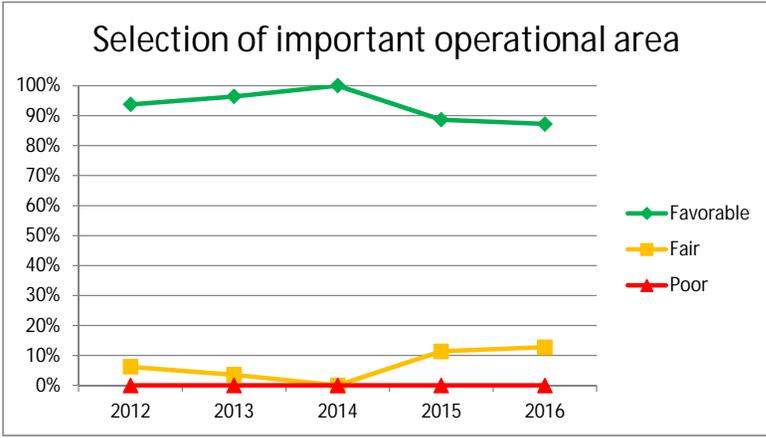
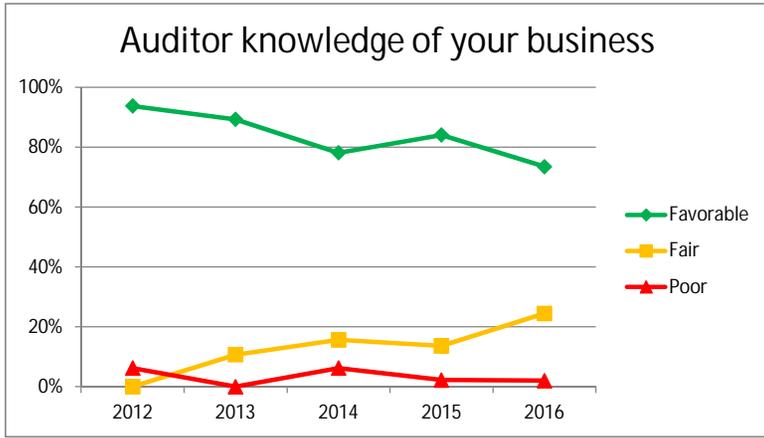
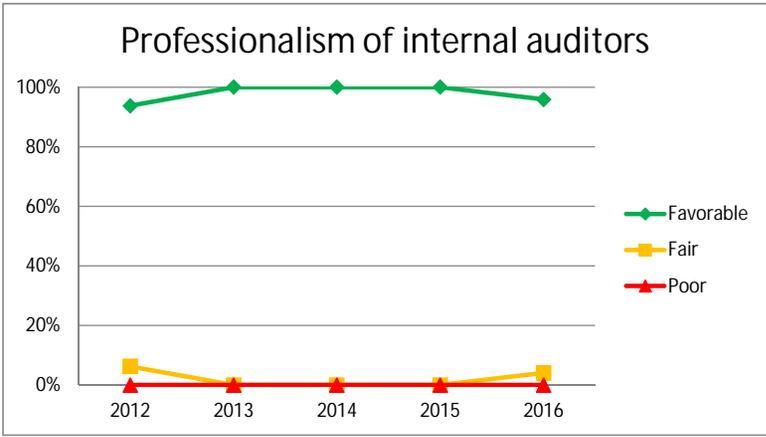
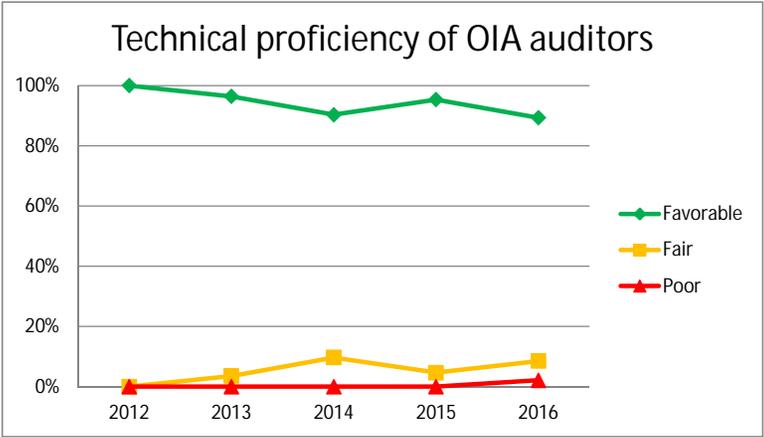
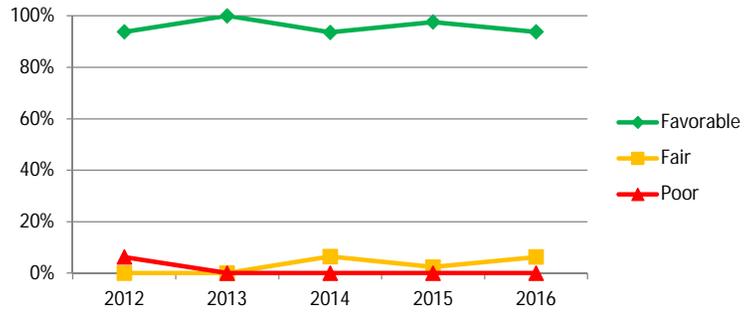


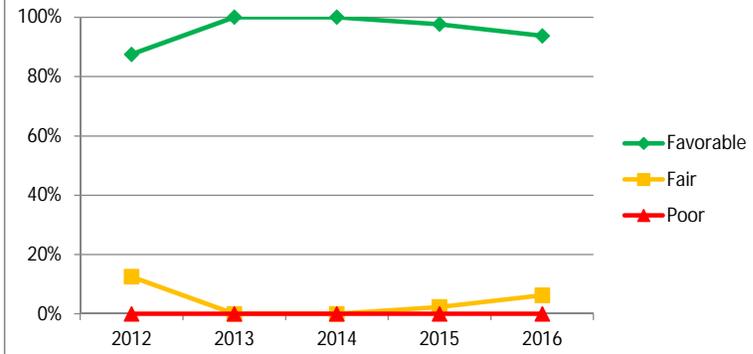
Client Survey Trend Analysis SFY 2012-2016



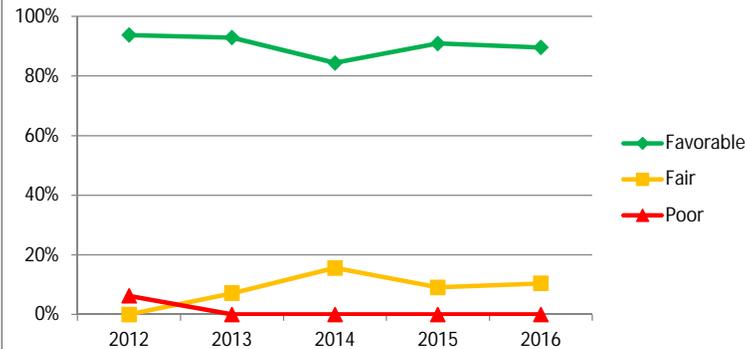
Pre-audit notification of purpose and scope



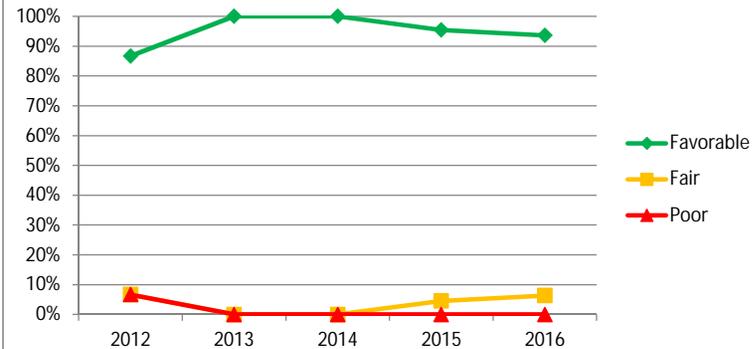
Timeliness of audit report



Value of audit recommendations



Effectiveness of OIA management



Independence and objectivity of OIA staff

