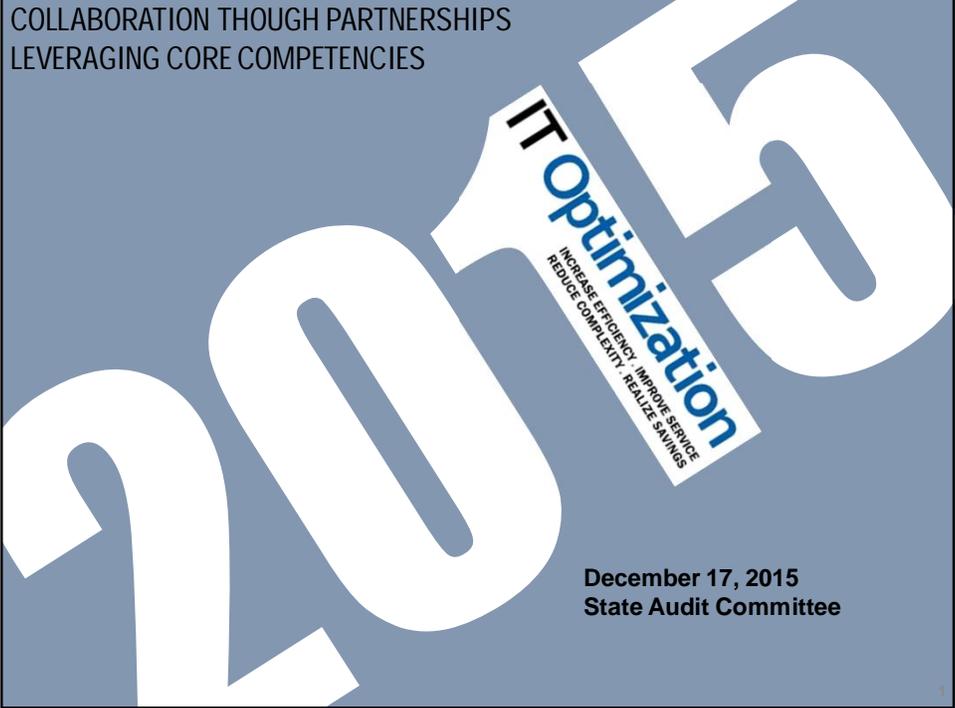


COLLABORATION THROUGH PARTNERSHIPS
LEVERAGING CORE COMPETENCIES



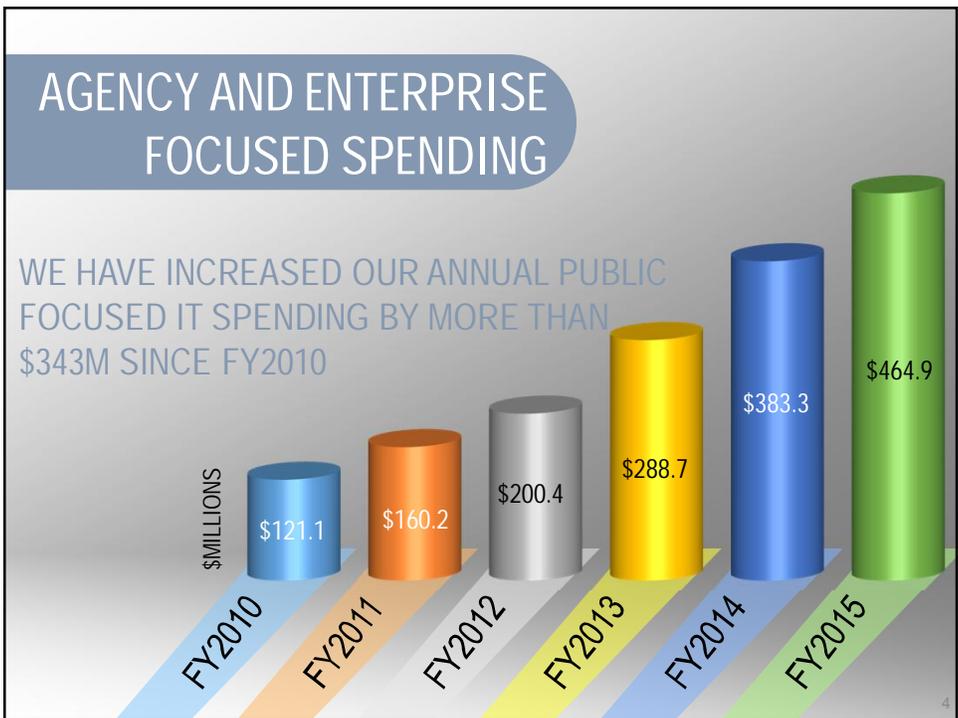
IT Optimization
INCREASE EFFICIENCY · IMPROVE SERVICE
REDUCE COMPLEXITY · REALIZE SAVINGS

**December 17, 2015
State Audit Committee**

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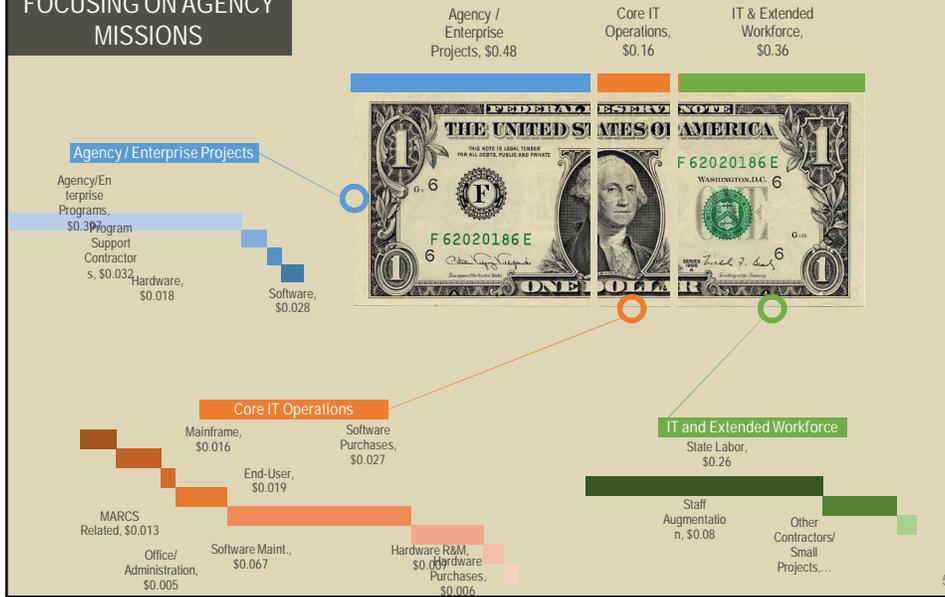
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THE STATE IT DOLLAR AT WORK

FOCUSING ON AGENCY MISSIONS



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IT Optimization

INCREASE EFFICIENCY . IMPROVE SERVICE
REDUCE COMPLEXITY . REALIZE SAVINGS

PROGRAM TO DATE

PROGRAM SAVINGS

Infrastructure Professionals	\$27.3M
Hardware Purchases	\$22.2M
Hardware Repairs and Maintenance	\$20.8M
Mainframe	\$13.3M
Software	\$12.6M
Software Repairs & Maintenance	\$7.3M

CUMULATIVE TOTAL \$103.5M

FY15 OVER FY14

FY15 SAVINGS

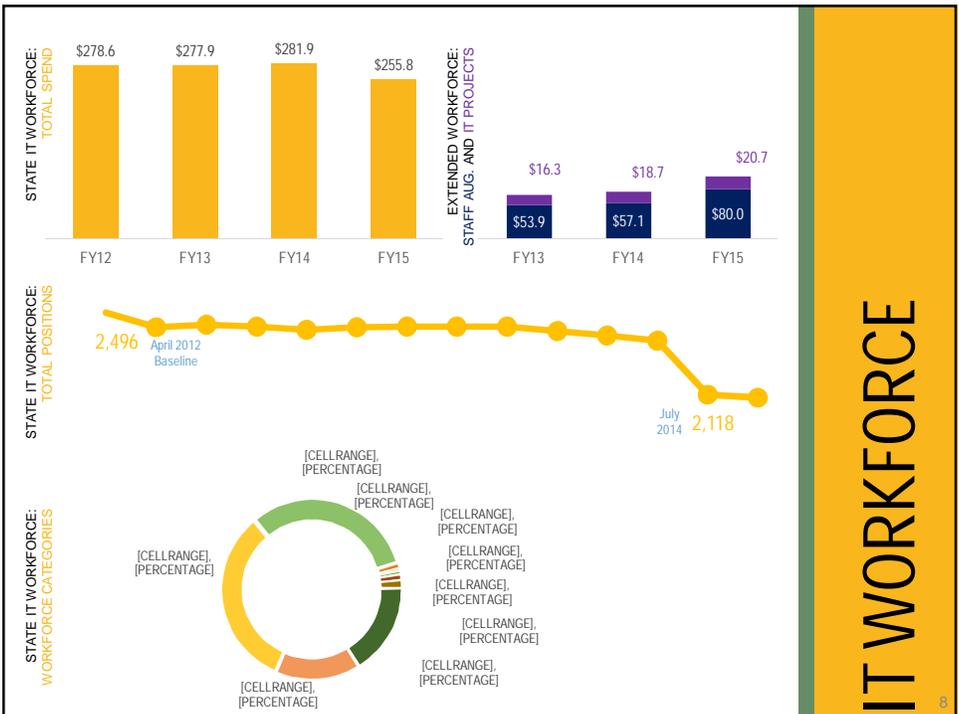
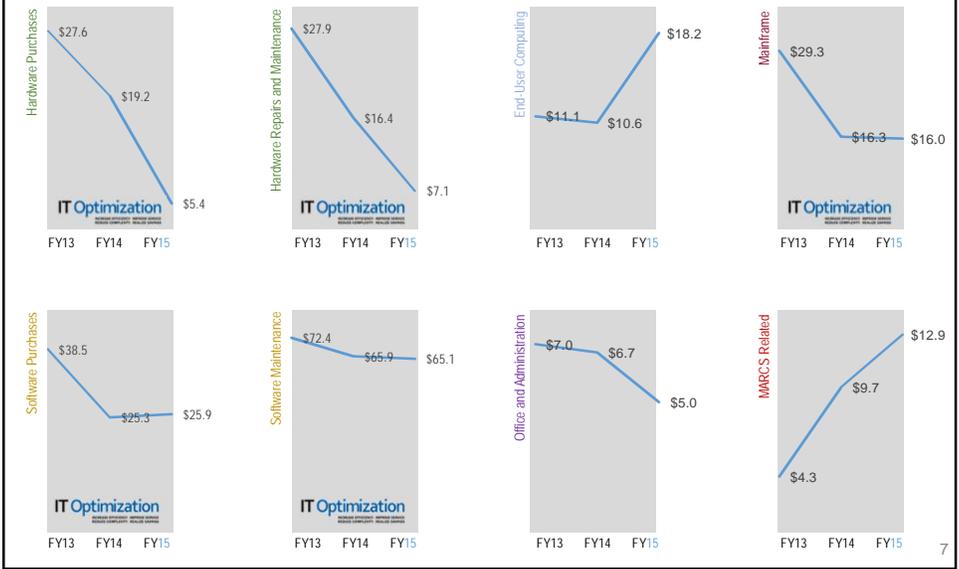
Infrastructure Professionals	\$15.4M
Hardware Purchases	\$13.8M
Hardware Repairs and Maintenance	\$9.3M
Mainframe	\$0.3M
Software	(\$0.6M)
Software Repairs & Maintenance	\$0.8M

ANNUAL TOTAL \$39.0M

DRIVING REAL SAVINGS AND EFFICIENCIES

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IT OPTIMIZATION: REALIGNMENT OF IT SPEND TO SUPPORT AGENCY MISSIONS AND SERVE THE PUBLIC



IT WORKFORCE

CONTINUED DISRUPTIVE TECHNOLOGIES



CYBERSECURITY

UNMANNED AIRCRAFT SYSTEMS (UAS)



BODY CAMERAS

INTERNET OF THINGS (IoT)

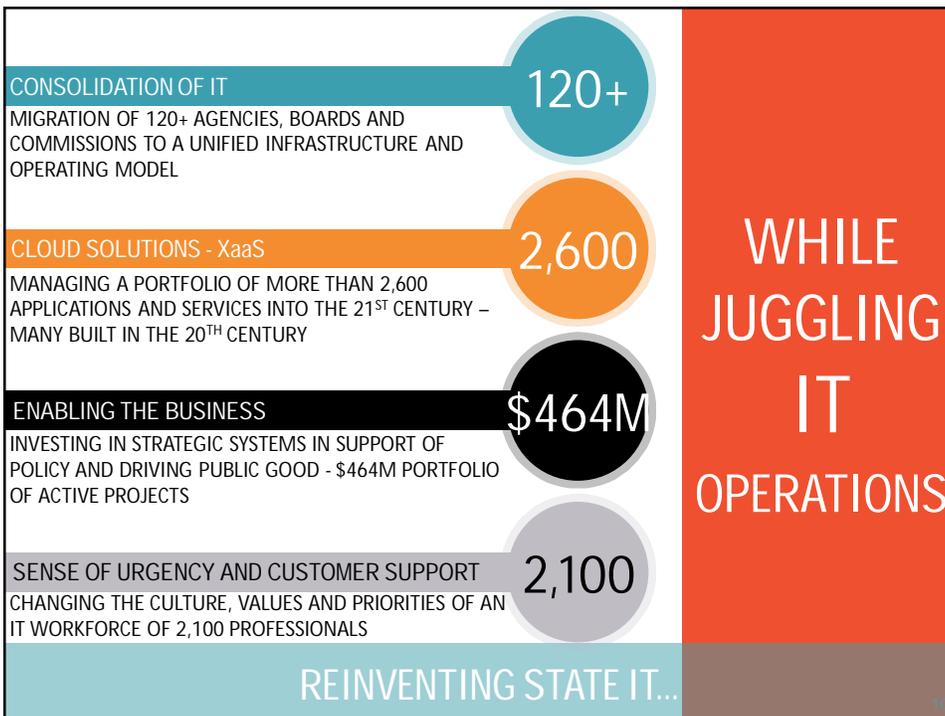


BROADBAND EXPANSION

FIRSTNET – NEXT GENERATION 911



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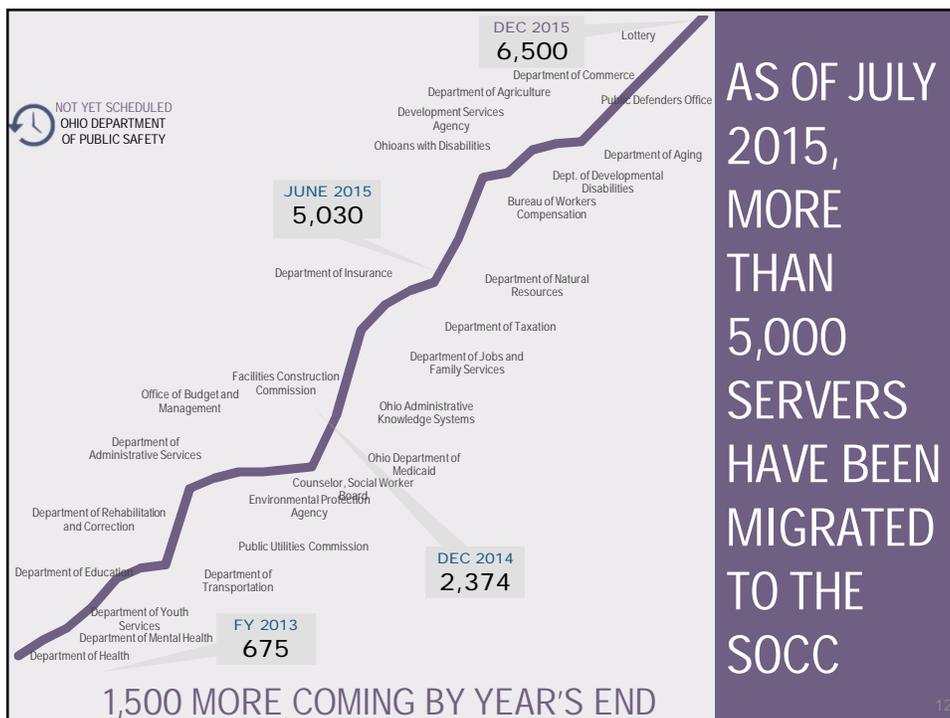


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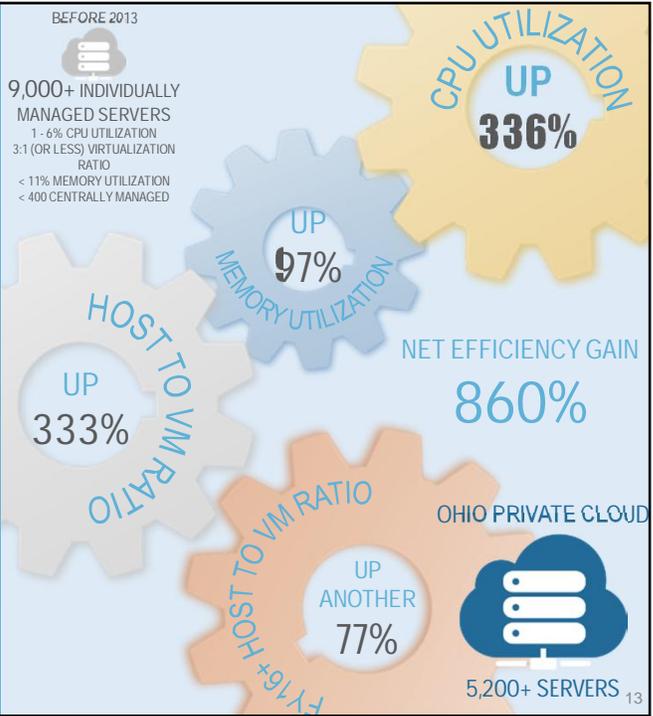
LESSONS LEARNED	SHARING IDEAS	LEVERAGING EFFORTS
WORKING IN CONCERT	INNOVATIVE IDEAS	COLLABORATE ACROSS STATE AGENCIES
DEFINING INFLECTION POINTS	WORKFORCE OF THE 21 ST CENTURY	PLATFORMS
AVOIDING PITFALLS	CREATIVE APPROACHES TO NEW PROBLEMS	PROCUREMENTS
MODIFYING APPROACHES TO WHAT WORKS (AND WHAT DOESN'T)	NEW THINKING FOR TODAY'S ISSUES	VENDOR EXPERIENCES
		CONTRACTS

THE POWER OF WORKING TOGETHER

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THE STATE PRIVATE CLOUD IS A FORCE MULTIPLIER FOR STATE INFORMATION TECHNOLOGY



OHIO A GREAT PLACE TO START AND GROW A BUSINESS

OHIO BUSINESS GATEWAY

- \$9.8B+ REVENUE STREAM
- 3.7M TRANSACTIONS
- GROWING AT 17.4% PER YEAR
- MULTI-AGENCY PROJECT
- ENHANCED USER EXPERIENCE
- REDUCED BUREAUCRACY
- \$19B IN ADDITIONAL TRANSACTIONS NOT IN OBG

OHIO ELICENSING PLATFORM

- 120 AGENCIES
- MORE THAN 700 LICENSES
- APPLICATIONS, EXAMINATIONS, INSPECTIONS AND ENFORCEMENT
- CORRESPONDENCE, IMAGING, REPORTING AND COLLECTIONS
- THREE AGENCIES WENT LIVE ON SYSTEM IN 90 DAYS

SINGLE EMAIL PLATFORM
ALL STATE AGENCIES ARE ON A SINGLE EMAIL PLATFORM WITH A UNIFIED ADDRESS BOOK AND COLLABORATION TOOLS

VOICE OVER IP
MIGRATED AN ADDITIONAL 8,000 PHONES TO STATE HOSTED VOIP PLATFORM BRINGING THE TOTAL TO OVER 23,000 LINES. HIGHER-ED AND SOME COUNTIES ARE ADOPTING

ENTERPRISE DOCUMENT MANAGEMENT
NEW PROJECT TO STREAMLINE THE BUSINESS OF DOCUMENT WORKFLOWS, AUTOMATION AND MANAGEMENT ACROSS THE ENTERPRISE

ENTERPRISE SERVICE MANAGEMENT
ITIL BASED SERVICE DESK FOR ENTERPRISE SERVICES: ORDER, DEPLOY, CONSUME, ENJOY!

OFFICE 365
73% OF AGENCY EMAILS ARE MAINTAINED IN THE CLOUD. ENDPOINT ROLLOUT OF OFFICE365 GATHERING MOMENTUM

ENTERPRISE TIME MANAGEMENT
ENHANCED TIME AND LABOR REPORTING WITHOUT ALL OF THE MANUAL EFFORT AND RECONCILIATION

ENTERPRISE SERVICES THAT BENEFIT ALL

OAKS
INVESTING IN THE BUSINESS PLATFORM OF THE STATE

TECHNICAL REFRESH
HOUSEKEEPING AND HIGH PERFORMANCE

- 100+ DATABASES UPGRADED TO UNIFIED/ SUPPORTED VERSION
- 575 SERVERS UPGRADED TO SUPPORTED OPERATING SYSTEMS & HARDWARE
- 100+ SYSTEM ENVIRONMENTS UPGRADED TO ENGINEERED SOLUTION
- NEW MANAGED SERVICE VENDOR SAVING THE STATE \$40M OVER CONTRACTED TERM
- 5X IMPROVEMENT IN REPORT PERFORMANCE
- 2X IMPROVEMENT IN BATCH PROCESSING

FINANCIAL SYSTEMS UPGRADE
MAINTAINING CURRENCY AND RELEVANCY

- UPGRADE TO MOST CURRENT VERSION OF PEOPLESFT
- ENHANCED FINANCIAL PROCESSES
- STREAMLINED WORKFLOWS
- ENHANCED REPORTING AND ANALYTICS

OAKS^{ENTERPRISE}
THE PLATFORM FOR CONSOLIDATION

- INCORPORATION OF ODOT INTO CORE FINANCIAL AND HR/PAYROLL FUNCTIONS
- REPLACEMENT OF CAPITAL PLANNING AND PROJECT MANAGEMENT SYSTEMS
- IMPLEMENTATION OF CENTRALIZED STANDARD PROCUREMENT CAPABILITIES
- IMPLEMENTATION OF ENTERPRISE GRANTS FUNCTIONS

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MAINFRAME DISASTER RECOVERY TESTS A SUCCESS

SUCCESSFULLY COMPLETED A MULTI-AGENCY MAINFRAME DISASTER RECOVERY TEST WITH ODJFS AND MENTAL HEALTH AND ADDICTION SERVICES WITH RECORD RESULTS

STATE CLOUD DISASTER RECOVERY AND STORAGE REPLICATION

OBTAINED GEOGRAPHICALLY AND TECHNICALLY DIVERSE DISASTER RECOVERY AND STORAGE REPLICATION SERVICE FOR THE STATE'S DISTRIBUTED COMPUTING ENVIRONMENTS AND CRITICAL SYSTEMS



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OHIO BENEFITS

THE SUCCESS OF MEDICAID EXPANSION AND MODERNIZATION IS ROOTED IN THE STRENGTH OF INFORMATION TECHNOLOGY SUPPORTING PUBLIC POLICY



1,790,914 INDIVIDUALS APPLIED FOR MEDICAID BENEFITS THROUGH OHIO BENEFITS

OHIOANS NOW HAVE ACCESS TO HEALTHCARE SERVICES THROUGH NEW CHANNELS



1.7 MILLION INDIVIDUALS CONVERTED FROM THE LEGACY SYSTEM

ALL EXPECTED LEGACY COVERED CHILDREN AND FAMILIES-CFC CASES (EXISTING CRIS-E ENROLLEES WHO ARE ELIGIBLE UNDER A MAGI MEDICAID CATEGORY) WERE CONVERTED WITHOUT WORKER INTERVENTION



92% OF ALL APPLICANTS HAVE BEEN PROCESSED

WORKERS ARE ABLE TO USE THE SYSTEM TO PROCESS APPLICATIONS ON TIME AND DELIVER MEDICAL SERVICES TO INDIVIDUALS DESPITE AN EXTREMELY HIGH INCREASE IN APPLICANTS



26 MAJOR SYSTEM UPGRADES

SYSTEM ENHANCEMENTS HAVE BEEN RELEASED TO HELP OHIO AUTOMATE BUSINESS

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NETWORK
20 AGENCIES
CENTRALLY MANAGED AND MONITORED

ENDPOINT
40,000+ DEVICES MANAGED

VULNERABILITY SCANNING
100,000+ (OF 100K) DEVICES ACTIVELY SCANNED

SECURITY & PRIVACY

2,240
MILES OF 100gigabit GOODNESS

OHIO ONE NETWORK

- 90 HIGHER EDUCATION CAMPUSES
- 750+ OHIO SITES
- 32 K-12 EDUCATION ITCs
- 33 LOCAL GOVERNMENT / OHIO AGENCIES
- 333 HIGHER EDUCATION REGIONAL CAMPUSES
- 9 MEDICAL CENTERS AND RESEARCH INSTITUTIONS
- 14 BROADCAST / EDUCATION MEDIA STATIONS

DRIVING
PUBLIC GOOD
MAKING OHIO
A SAFER PLACE



NEXT GENERATION 911 SERVICES
SUCCESSFULLY IMPLEMENTED

IN COLLABORATION WITH MORGAN COUNTY,
THE STATE IMPLEMENTED A NG911 SERVICE
CAPABLE OF ACCEPTING CALLS
REGARDLESS OF SOURCE: ANALOG/DIGITAL,
VOICE/TEXT/DATA, PHONE OR DEVICE

MULTI-AGENCY RADIO
COMMUNICATIONS SYSTEM

COMPLETED MARCS UPGRADE WHICH PAVED
THE WAY FOR ADDITIONAL ADOPTION OF COUNTY
FIRST RESPONDERS AND EXPANSION OF
COVERAGE TO MORE THAN 1,400 SCHOOLS



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THE SOCC IS A MAGNET FOR GOVERNMENTAL AND HIGHER-ED COMPUTING













ONE OF THE TOP 10 DATA CENTERS IN THE COUNTRY

CENTRAL OHIO LOCATION

24/365/20+ YEAR CONTINUOUS OPERATION HISTORY

TIER III CAPABLE (REDUNDANCY)

COMMERCIALY REASONABLE PRICING

PRE-WIRED, PRE-POSITIONED AND "MOVE IN READY"

"REVENUES" OFFSET COSTS AND ONGOING INVESTMENTS

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IMPROVE CULTURE: ONE DAS – ONE OIT
INCREASE SUPPORT, COLLABORATION AND
AWARENESS BETWEEN OUR DIVISIONS,
ORGANIZATIONS, TEAMS AND SERVICES. CREATE
TWO WAY COMMUNICATIONS AND FEEDBACK

ENHANCE AND PROMOTE CUSTOMER SERVICE
FACILITATE SOLUTIONS FOR OUR GOVERNMENTAL
PARTNERS AND SUPPORT THEM THROUGH INNOVATIVE
PROCESSES, TOOLS AND CAPABILITIES TO ENABLE THE
BUSINESS OF THE STATE

INCREASE ADOPTION OF ENTERPRISE SERVICES
EXTEND SAVINGS OF IT OPTIMIZATION
THROUGH CONTINUED DELIVERY OF
ESSENTIAL AGENCY SERVICES SUCH AS
CLOUD, VOIP, LICENSING, OAKS, BI AND
MARCS

EXPAND ONLINE GOVERNMENT SERVICES
ESTABLISH A TIGHTER LINKAGE BETWEEN
CITIZENS AND BUSINESSES IN OHIO AND
THE STATE THROUGH OBG AND OHIO
BENEFITS MODERNIZATION AND
EXPANSION

CONTINUE SUCCESSES IN PRIVATE CLOUD
DRIVE ADOPTION TO COVER CLOSE TO 100% OF
STATE SERVERS AND STORAGE WHILE EXPANDING
SERVICE OFFERING TO INCLUDE DISASTER
RECOVERY FOR CRITICAL APPLICATIONS

IT Optimization

INCREASE EFFICIENCY. IMPROVE SERVICE.
REDUCE COMPLEXITY. REALIZE SAVINGS.

2016
IT Optimization

**ENHANCE STATE SECURITY AND
PRIVACY POSTURE**
COVER MORE ENDPOINTS,
DEVICES AND NETWORK DEVICES
WHILE INVESTING IN IDENTITY
AND FRAUD PREVENTION
CAPABILITIES

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